

## Zengeza 3 Team Issues

### What Worked

- 1) Use of CAB
  - Sensitive community
  - Dispel myths
- 2) Recruitment from family planning clinics in urban and Seke rural (churches, shopping centers)
- 3) Prescreening VCT to eliminate HIV pos
  - Saved time
  - Saved resources
- 4) Drama group to educate community
  - Recruitment
  - Adherence
  - Retention
- 5) Refreshments, reimbursements, incentives
- 6) Biannual participant/ partner meetings
- 7) Treatment of STI and HSV-2 and other minor ailments; provision of family planning and counseling discouraged pregnancies
- 8) Enrollment of male partners
- 9) Good retention and drug adherence
- 10) Participant Transfers
  - Ability to follow outside of clinic or telephone visit
  - Great to allow transfers to South Africa (thanks to RHRU!)
- 11) Community outreach
  - Excellent outreachers
  - Counselling and education (2 outreach workers were counselors)
- 12) Counseling
  - Led to higher adherence
- 13) Drop box for comments in waiting room
  - Participants were free to comment what works well or not in the trial
- 14) Temperature monitoring mechanism
  - Helped maintain proper temperature of medications

15) Sometimes had to transfer specimens quickly to another site

16) QC

- High QC rate at first; improved as time went on with suggestions from CIDRZ and RHRU
- Now the site is doing self-auditing and the QC department is auditing behind her on each case

17) Reminder to clients regarding exit visit

What did not work

1) Too many clients

- We could not maintain 1 counselor per each client (sometimes the counselor was busy, or out that day)

2) Screening visit

- A lot of clients HIV positive
- We had to install VCT in order to reduce the screen failure rate

3) Rumors

- At one stage we were accused of being Satanists
- CAB helped to speak to the community and quell rumors

4) Participant Representatives

- Not as effective as we had hoped

5) Lost to follow-up at exit visit

- Some due to cross-border trading

6) No generator

- Problems with study product temperature control, and datafaxing