

#### Creating a Social Media Strategy to Engage Black MSM in the Southern United States

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Black gay, bisexual, transgender and other men who have sex with men in the southern United States have the highest number of HIV diagnoses than any other group.

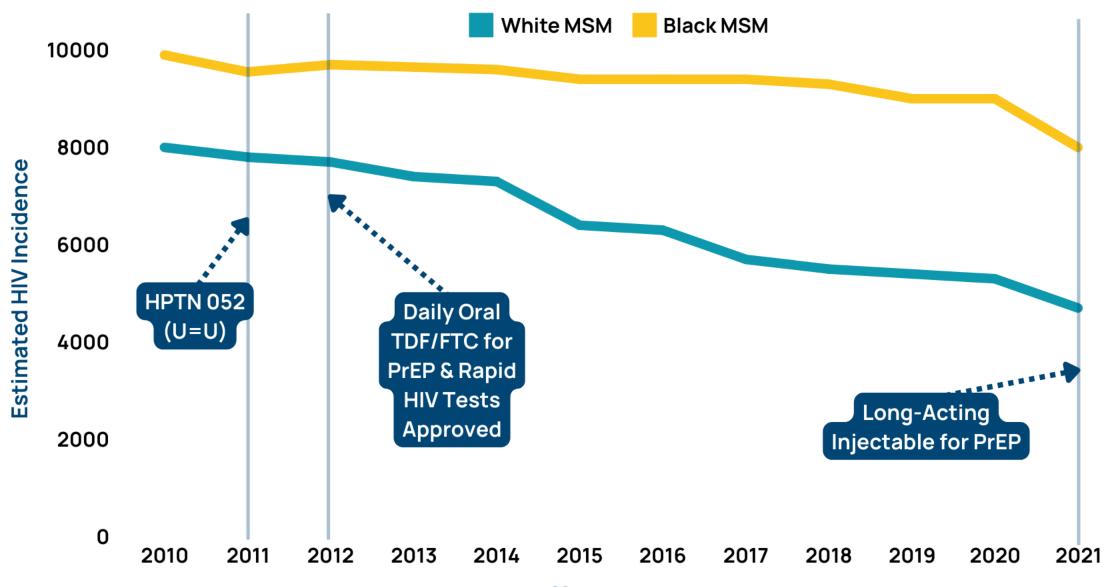
Source: CDC: Diagnosis of HIV Infection in the United States and Dependent Areas, 2021

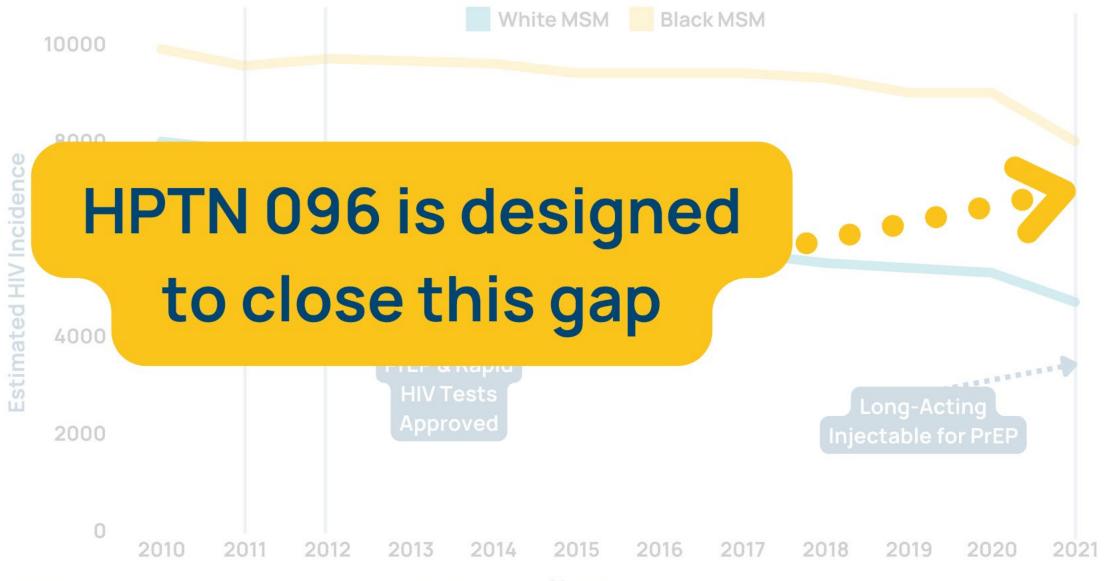


Despite effective biomedical advances, HIV incidence among Black MSM has remained stubbornly high compared to white MSM.

CDC: Estimated Incidence and Prevalence in the United States Reports, 2010 - 2021



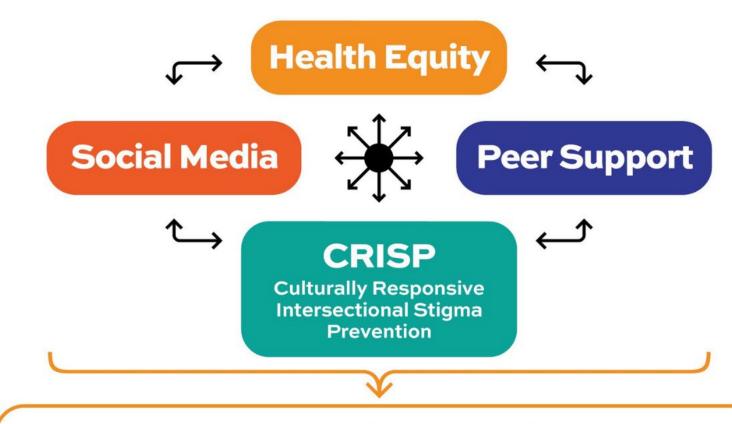








Integrated Strategy



CRISP Facility-Level Outcomes Increased Number of Black MSM Clients at CRISP healthcare facilities

Increased
Retention-in-Care in Black
MSM Living with HIV

Increased PrEP
Prescriptions in Black MSM
Not Living with HIV



HPTN 096 Building Equity Through Advocacy Social Media Component

Designed to reach and engage Black MSM in every study community by:

- Educating and empowering Black MSM to make informed decisions and behavioral changes using strategic social media campaigns.
- Collaborating with other organizations to amplify messaging and promote other study components.



HPTN 096 Building Equity Through Advocacy Social Media Component

> Encouraging the use of CRISP healthcare facilities.

• Collaborating with Peer Supporters on content and engagement.

 Synergize with Health Equity Coalition efforts to highlight events, initiatives, and progress.

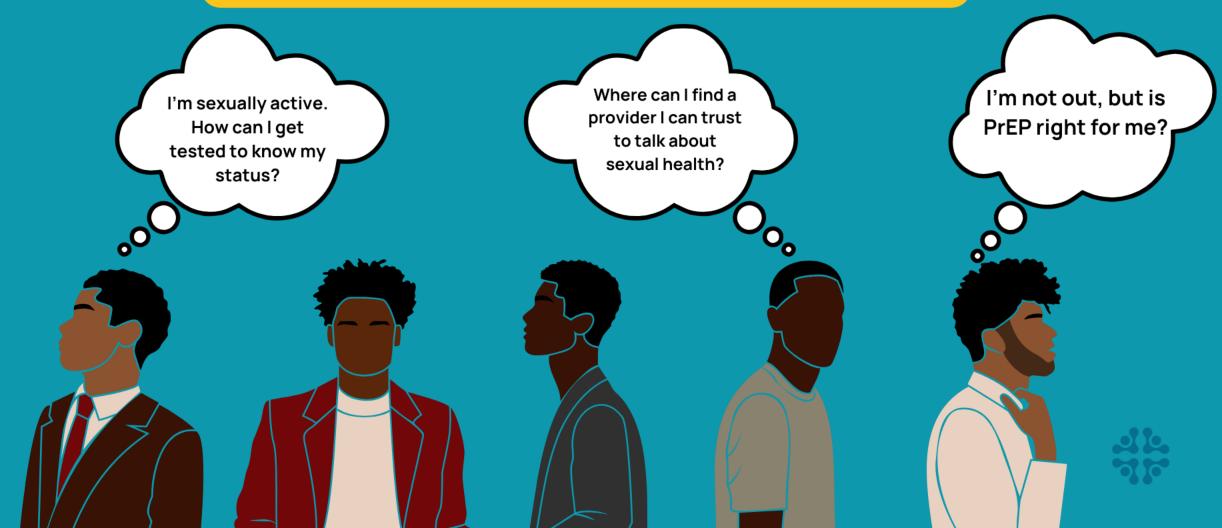


HPTN 096 Building Equity Through Advocacy Social Media Component

We are addressing multiple audiences. This includes Black men who...

- identify as gay
- are openly gay
- sexual orientation neutral
- are transgender men
- are bisexual men
- identify as heterosexual but have sex with men

## Our audience is diverse and falls on a spectrum of HIV-related knowledge and needs.



ACCESS HIV SERVICES

TAKE PREP!

STAY IN CARE!



## To move people where you want, meet them where they are.





### Disclosures

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#### Rocket Fuel for Engaging Communication

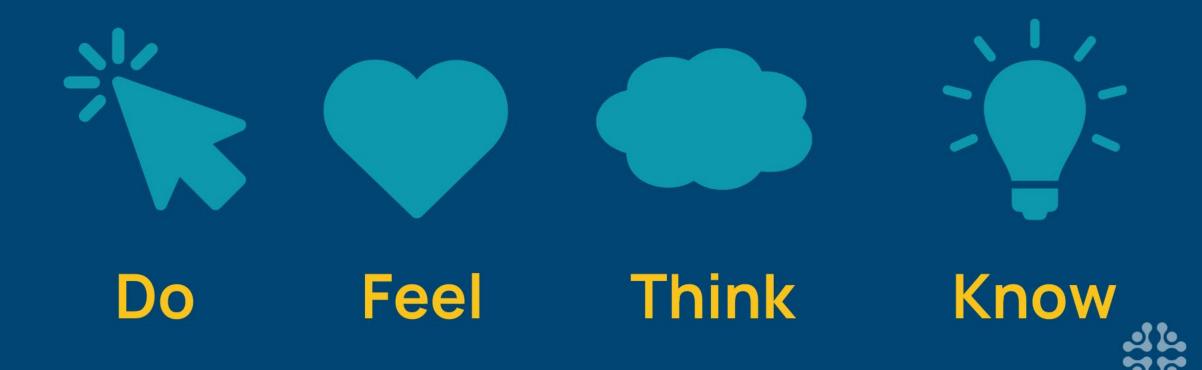
Adapted from the Logos Institute Strategic Communication Checklist



- 5 prepare plan engagement
- 4 probe analyze audience
- **3** point identify change
- 2 people confirm audience
- 1 purpose define desired outcome



# The point of strategic communication is to make a change in what people...





## define desired outcome

What is the outcome your communication hopes to achieve?





## define desired outcome

#### **Example:**

Increase the amount of new HIV PrEP clients by 25% in six months.





## confirm audience

Who participates in your desired outcome?

In what ways can this person or group help you achieve this outcome?



#### 2 confirm audience

direct

indirect

orbit

Who are we likely to reach?

Black MSM 18-25, not living with HIV

Clinicians/Providers

Friends/Family/Peers

How are they related to the outcome?

Can benefit from PrEP

Gatekeeper

Support our desired outcome

What can they do to support the outcome?

Can make an initial PrEP appoontment

Can prescribe and promote PrEP

Can encourage our audience



#### identify change

What do you need to change in this audience in order to achieve that outcome?





### 3 identify change



do



feel



think



1

Click "Book Appointment"

Ready

Worth it

Cost of Time & Money

II

Complete interest form

Motivated

Not overwhelmed & confidentiality

Someone will read it

Ш

Come to the appointment

Safe, welcome, comfortable

"This was easy!"

HIV prevention options and how to use them



## analyze audience

What are their values, fears, desires, or motivations?

How does this audience make decisions?

Anticipate barriers. What will prevent the audience from changing?



### 4 analyze audience

**VALUES DESIRES MOTIVATIONS DECISIONS FEARS BARRIERS** Being outed or Perceived Peace of **Privacy** labeled Convenience Cost/Insurance mind Benefit Authenticity Medical Self-Have fun! Social Misinformation **Improvement** mistrust Proof Personal Transportation Treated as Connection Treated Incentives Credibility an equal like a number



### plan engagement

What does the audience need to experience - to see, hear, and participate in - to change the way you want?

What is the most influential message?





### prepare engagement

Who is the most influential messenger?

What is the most influential medium?

What resources do you need to achieve this?



#### 1 purpose

Increase the number of new PrEP appointments.

#### 2 people

Black gay, bisexual, transgender and other MSM 18-25 years old within 10 miles of our clinic.

#### 3 point

I. Click "Book Appointment"
II. Complete the booking
III. Attend the appointment

#### 4 probe

- Prioritize privacy.
- Disclose cost.
- Use casual, non-medical language.
- Focus on relatable and authentic content.



5 prepare

Experience

Message

Medium

Messenger

Resources



### 5 prepare engagement

**MESSAGE** 

**MEDIUM** 

MESSENGER

**RESOURCES** 

What you do in the bedroom is your business. Let's focus on keeping you healthy. Book a free 20-minute consultation with a PrEP expert in your community today.

30 second video for social media

Peer-like figure with medical credibility

- Graphic Design
- Video editing
- Social media placement
- Spokesperson
- Booking link

## To move people where you want, meet them where they are.





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