What Can I Do? Confronting Health Misinformation in Digital Media

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University of Minnesota





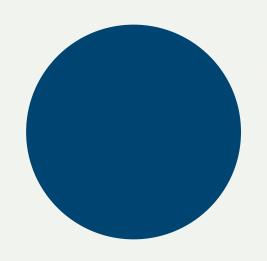
Presentation highlights



1. Cognitive & social factors shape processing

2. Journalistic norms produce misinformation

3. Social media reinforce misinformation spread



Why People Believe Misinformation

Why people believe misinformation



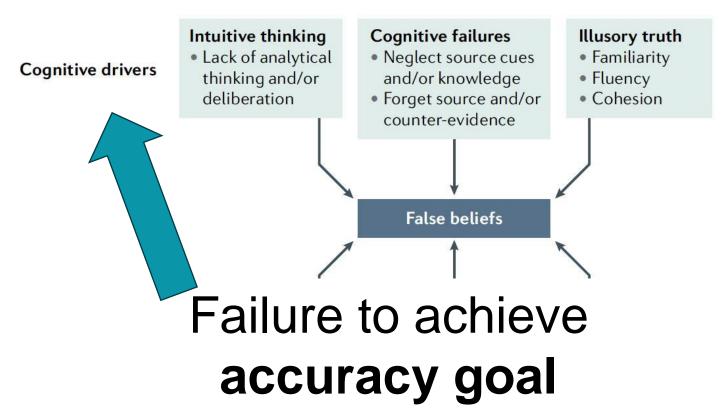


Fig. 1 | **Drivers of false beliefs.** Some of the main cognitive (green) and socio-affective (orange) factors that can facilitate the formation of false beliefs when individuals are exposed to misinformation. Not all factors will always be relevant, but multiple factors often contribute to false beliefs.

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Kendeou, P., Vraga, E.
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Why people believe misinformation



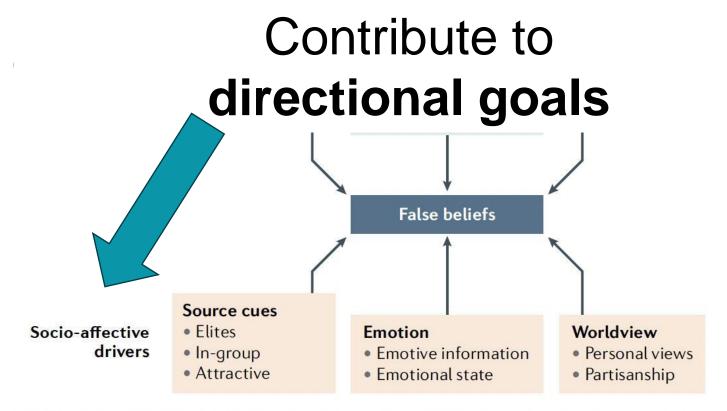


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Trust as fundamental



- Role of trust is centrally important to both goals
- "Misinformation is information that is false, inaccurate, or misleading according to the best available evidence at the time"
 - U.S. Surgeon General, 2021
- Who produces the best available evidence?





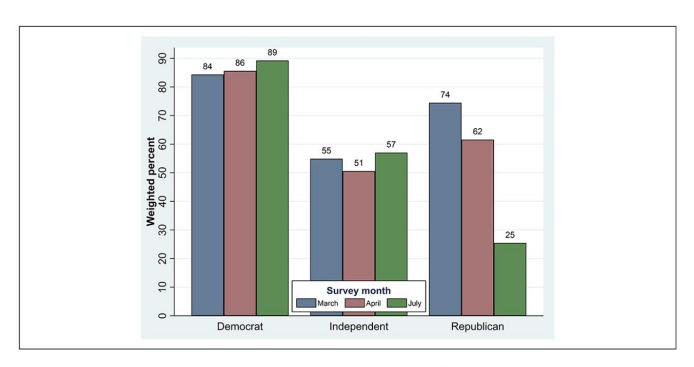
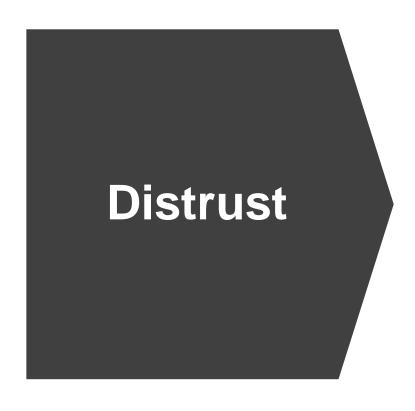


Figure 4. Percentage who trust science agencies such as Centers for Disease Control and Prevention for coronavirus information, by survey month and respondent political party.

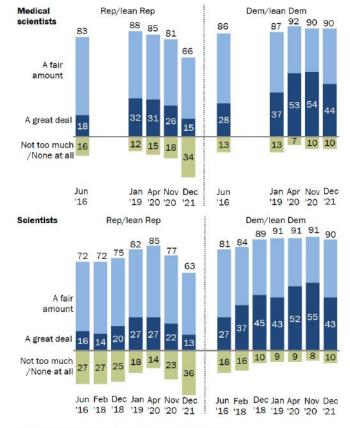
Hamilton, L. C., & Safford, T. G. (2021). Elite cues and the rapid decline in trust in science agencies on COVID-19. *Sociological Perspectives*, *64*(5), 988-1011.





Democrats remain more confident than Republicans in medical scientists; ratings fall among both groups

% of U.S. adults who have ____ of confidence in the following groups to act in the best interests of the public



Note: Respondents who did not give an answer are not shown. Source: Survey conducted Nov. 30-Dec. 12, 2021.

PEW RESEARCH CENTER

[&]quot;Americans' Trust in Scientists, Other Groups Declines"

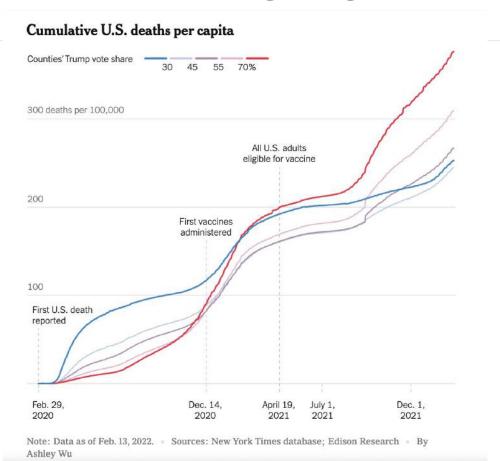


Distrust and polarization

Red Covid, an Update

The New York Times

The partisan gap in Covid deaths is still growing, but more slowly.





How Journalists and Media Contribute

Conflict and balance



The New York Times

These Health Care Workers Would Rather Get Fired Than Get Vaccinated

Monday is the vaccination deadline for New York State health care workers. Thousands of refusers have failed to meet it.

State vacc The dispute is dividing hospitals, where most workers are

By Anne Barnard, Grace Ashford and Neil Vigdor

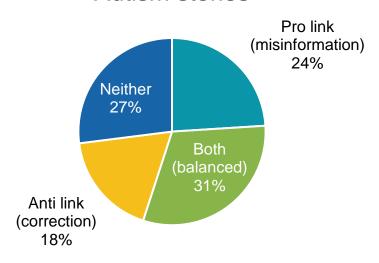
Published Sept. 26, 2021 Updated Oct. 18, 2021

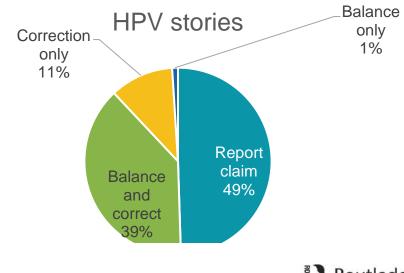
Update: As the mandate deadline approached, thousands of resistant health care workers got vaccinated.

False balance



Autism stories





HEALTH COMMUNICATION 2017, VOL. 32, NO. 2, 152–160 http://dx.doi.org/10.1080/10410236.2015.1110006



A Questic

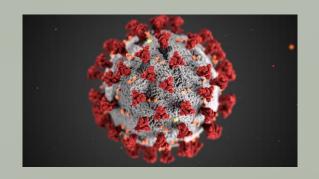
The Autism-'
the British ar

Christopher E. C Cornell University

False Balance in Public Health Reporting? Michele Bachmann, the HPV Vaccine, and "Mental Retardation"

Ryan J. Thomasa, Edson C. Tandoc, Jr.b, and Amanda Hinnanta

^aSchool of Journalism, University of Missouri; ^bWee Kim Wee School of Communication and Information, Nanyang Technological University



72%

Heard at least some conflicting information about COVID-19 in April of 2020

Nagler, R. H., Vogel, R. I., Gollust, S. E., Rothman, A. J., Fowler, E. F., & Yzer, M. C. (2020). Public perceptions of conflicting information surrounding COVID-19: Results from a nationally representative survey of US adults. *PloS one*, *15*(10), e0240776.

Conflict leads to backlash



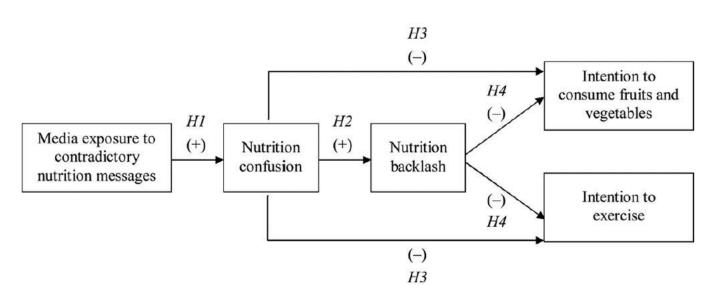
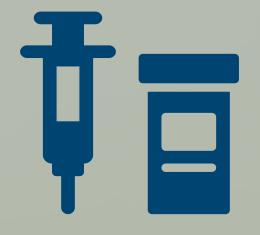


Figure 1. Predicted relationships between media exposure to conflicting nutrition information, nutrition confusion, nutrition backlash, and intentions to adhere to healthy lifestyle recommendations (e.g., fruit/vegetable consumption, exercise). H = Hypothesis.

Nagler, R. H. (2014). Adverse outcomes associated with media exposure to contradictory nutrition messages. *Journal of health communication*, *19*(1), 24-40.



Why Misinformation Spreads Online



33%

Of vaccine content on social media is misinformation

Misinformation is more viral



- Truth takes 6x longer to reach 1500 people
- Misinformation 70% more likely to be retweeted
- Linked to emotionality, novelty of misinformation

Information overload

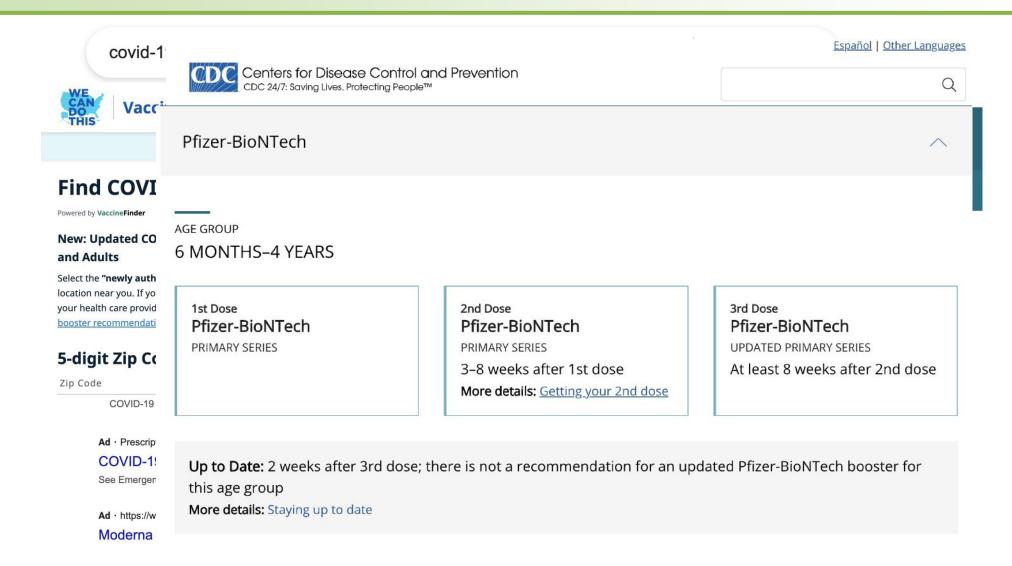




My search: February 18, 2023

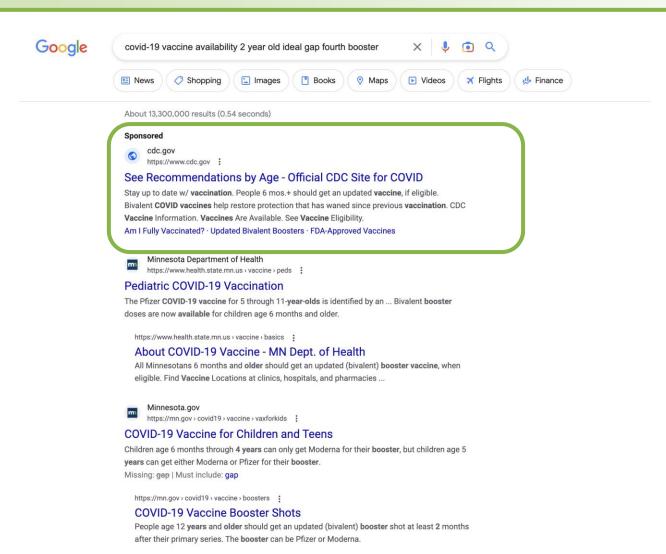
Information voids and overload





Changing environment

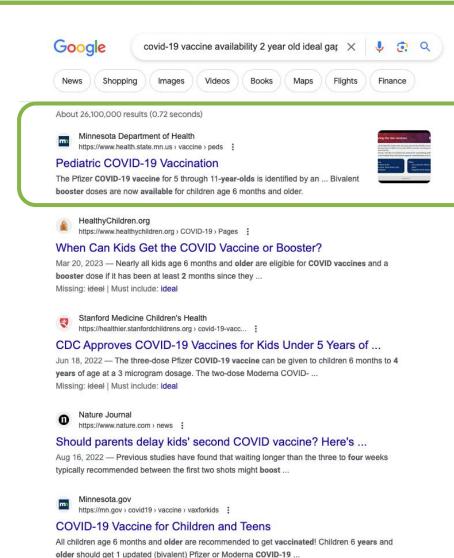




My search: April 3, 2023

Changing environment

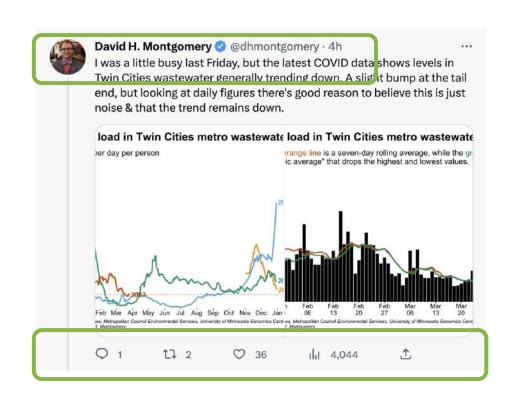




My search: May 15, 2023 Incognito

Source cues



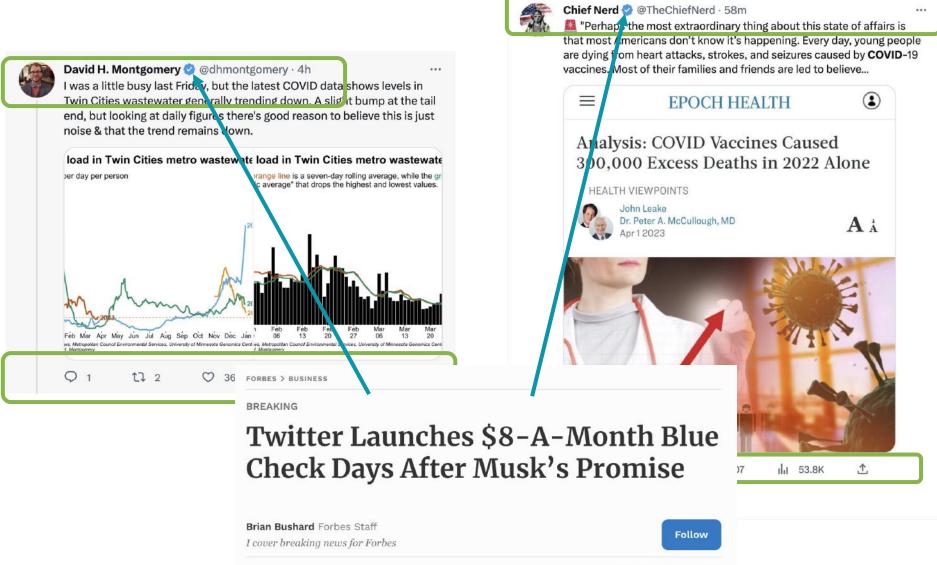




My search: February 18, 2023

Changing environment





My search: February 18, 2023

What can we do?



- Promoting high quality information
 - Especially scientific consensus
- Prebunking common misinformation techniques and claims
- Debunking circulating misinformation
 - Leveraging community networks



Thank you

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